

November 26, 2024

**FOR IMMEDIATE RELEASE**

Oriental Land Co., Ltd.

## **Product Recall Notice**

**URAYASU, CHIBA—Tokyo Disney Resort®** announced that **Oriental Land Co., Ltd.** has identified a defect in some stainless-steel bottles (supplier: K. Onishi M.D. Co., Ltd.) sold in the shops at Tokyo Disney Resort during the following sales period. The opening of these bottles has become loose, causing the contents to leak. Prioritizing guest safety, Oriental Land Co., Ltd. has decided to recall the affected products.

Oriental Land Co., Ltd. sincerely apologizes for the inconvenience and concern caused to the guests.

### **Information of Recalled Product**

Item name: Stainless-steel bottle

Notes:

- Printed with Christmas-themed designs
- Bottle volume: 0.38 liters

Price: 3,800 yen (including tax)

Sales locations: Shops at **Tokyo Disneyland® Park** and **Tokyo DisneySea® Park**,  
Bon Voyage, Tokyo Disney Resort Shopping

Quantity of affected items: 4,240

Sales period: From November 8 through 15, 2024

Distributor: Oriental Land Co., Ltd.

Supplier: K. Onishi M.D. Co., Ltd.

(address: 3-3-10 Kyomachibori, Nishi-ku, Osaka, 550-0003 Japan)



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For those in possession of the recalled product, please contact the Tokyo Disney Resort Special Support Desk (available in Japanese only).

Arrangements will be made to pick up the affected product at a later date, and the equivalent of the product price will be reimbursed.

Please note that the personal information provided by guests will be used solely for addressing this matter and will not be used for any other purposes.

■ Contact information regarding this matter

Tokyo Disney Resort Special Support Desk  
0120-788-078 (available in Japanese only)  
Available 9:00 a.m. – 5:00 p.m.,  
from November 27 through December 27, 2024

Web Contact Form

[https://uketsuke-form.jp/modules/uketsuke\\_t78hcij/](https://uketsuke-form.jp/modules/uketsuke_t78hcij/)  
(available 24 hours)

Oriental Land Co., Ltd. will make every effort to ensure that such incidents do not occur again in the future, focusing on the safety of our products.

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